

Alternative dispute resolution

BRAVE S.L. has an active conflict resolution policy, therefore offering customer service at your disposal.

We inform you that according to Article 40 of Law 7/2017, an online dispute resolution platform has been made available at the following link: [Online Dispute Resolution](#).

However, the company will decide, on a case-by-case basis, whether or not to adhere to this system, as we believe that conflicts can and should be resolved outside of these frameworks. Therefore, we advise that prior to any claim, you use our customer service system.